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Mindful Leadership for Teacher Wellbeing and Retention: Investigating the Impact of Emotionally Supportive Leadership on Burnout and Job Satisfaction

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Abstract

This study investigates the influence of emotionally supportive and mindful leadership on teacher burnout and job satisfaction among faculty members in private universities in Lahore, Pakistan. Guided by the Job Demands-Resources (JD-R) theory, Mindful Leadership Theory, and Emotional Intelligence framework, the research adopts a quantitative approach using a structured questionnaire distributed to 350 university teachers. Standardized scales were used to measure leadership style, burnout (Maslach Burnout Inventory), and job satisfaction (Job Satisfaction Survey). The findings revealed a significant negative correlation between emotionally supportive leadership and teacher burnout, and a strong positive correlation between mindful leadership and job satisfaction. Regression analyses confirmed that both emotionally supportive and mindful leadership significantly predict these outcomes. Moreover, gender and departmental differences were observed, with male teachers reporting higher burnout and IT faculty reporting the highest levels of job satisfaction. These results underscore the critical role of emotionally intelligent and mindful leadership in fostering teacher well-being and retention in higher education. The study advocates leadership development initiatives that prioritize emotional support and mindfulness to create healthier, more productive academic environments.

Keywords: Mindful Leadership, Teacher Burnout, Job Satisfaction, Emotionally Supportive Leadership, Emotional Intelligence.

Introduction and Background

In recent years, the educational landscape has been marked by a growing crisis in teacher well-being and retention. As schools face increasing demands and teachers grapple with emotional fatigue, burnout, and job dissatisfaction, the need for emotionally intelligent and mindful leadership has become increasingly evident. The pandemic era has further underscored the urgency of cultivating compassionate school environments that actively prioritize the psychological welfare of educators. Research has consistently shown that emotionally supportive leadership plays a critical role in mitigating burnout, enhancing job satisfaction, and ultimately improving teacher retention (Avola et al., 2025; Jennings et al., 2023).

Mindful leadership, rooted in emotional awareness, empathy, presence, and ethical engagement, has emerged as a promising approach for addressing these challenges. It fosters school climates where teachers feel seen, supported, and empowered. By embodying mindfulness principles, leaders can create environments that buffer the impacts of occupational stress, enabling teachers to reconnect with their purpose and professional identity (Pedrero et al., 2024). These emotionally responsive environments directly influence teacher job satisfaction and serve as a protective factor against the high rates of burnout currently plaguing the profession (Zarate et al., 2019; Doyle Fosco et al., 2023). Burnout among teachers, often characterized by emotional exhaustion, depersonalization, and a diminished sense of personal accomplishment, is a significant predictor of attrition (Soini-

Ikonen et al., 2025). Teachers who lack supportive relationships with school leaders are more susceptible to chronic stress and disengagement. In contrast, when teachers perceive their principals or supervisors as empathetic, inclusive, and emotionally attuned, their resilience and professional commitment increase (Raj et al., 2023; Culver, 2023). This emotional connection contributes not only to personal well-being but also to more effective instructional practices and improved student outcomes (Afzal & Rafiq, 2022).

Multiple studies affirm that mindfulness-based interventions and emotionally intelligent leadership styles can enhance teacher motivation, reduce turnover intentions, and cultivate a sense of belonging and professional efficacy (Pan et al., 2021; Lee et al., 2021). As a holistic approach, mindful leadership transcends managerial competence and moves toward transformative, human-centered leadership that places emotional sustainability at the heart of school culture (Rafiq, Khadim & Afzal, 2023). Consequently, exploring this paradigm becomes essential not just for workforce stability but for systemic educational reform.

Research Gap

While international literature has extensively documented the relationship between mindful leadership, teacher well-being, and retention, a notable gap persists in the localized understanding of these dynamics within the South Asian context, particularly in Pakistan. Most empirical studies have been conducted in Western educational systems, where administrative structures, teacher support policies, and cultural attitudes toward mental health differ significantly from those in Pakistan (Zarate et al., 2019; Avola et al., 2025).

In Lahore, the second-largest city in Pakistan and a hub of educational institutions, teachers often operate under high-stress conditions, including large class sizes, rigid administrative hierarchies, low compensation, and limited psychosocial support. Despite this, research examining how emotionally supportive or mindful school leadership influences burnout, job satisfaction, and teacher retention in Lahore's public and private schools remains virtually absent. Local research tends to focus either on academic performance or general leadership styles, largely neglecting the emotional dimensions of leadership and their role in teacher sustainability. Furthermore, there is a lack of contextualized interventions or leadership training programs that emphasize mindfulness, emotional regulation, and teacher-centered leadership practices in Pakistan. Given the cultural stigmas around expressing emotional distress and the hierarchical nature of many schools in the region, the applicability and effectiveness of mindful leadership need to be explored in depth.

Research Problem

The educational sector in Lahore is witnessing rising levels of teacher dissatisfaction, absenteeism, and turnover, especially in urban private and semi-government schools. Teachers frequently report feeling emotionally exhausted, undervalued, and unsupported by their school leadership. While burnout and attrition are widely acknowledged, little is understood about how the presence, or absence, of mindful, emotionally intelligent leadership influences these issues within the local Pakistani school context.

This study seeks to address this problem by investigating how emotionally supportive leadership practices, such as empathy, active listening, and mindfulness, affect teacher burnout levels, job satisfaction, and intentions to remain in the profession. By identifying leadership behaviors that are linked to teacher well-being and retention, this research aims to inform school policy, leadership development, and mental health strategies tailored to the Pakistani educational environment.

Research Objectives

1. To examine the impact of emotionally supportive leadership on teacher burnout in Lahore schools.

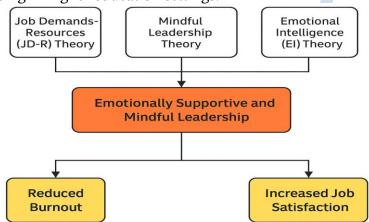
2. To evaluate the relationship between mindful leadership and teacher job satisfaction in Lahore's educational institutions.

Research Questions

- 1. How does emotionally supportive leadership influence levels of teacher burnout in Lahore schools?
- 2. What is the relationship between mindful leadership practices and teacher job satisfaction in Lahore?

Theoretical Framework

This study is grounded in the Job Demands-Resources (JD-R) theory, complemented by principles from Mindful Leadership Theory and Emotional Intelligence (EI) Theory, providing a comprehensive lens to understand how leadership practices influence teacher burnout and job satisfaction. The JD-R theory, as developed by Bakker and Demerouti (2017), posits that occupational outcomes are shaped by the interaction between job demands and job resources. Within this framework, emotionally supportive and mindful leadership serve as key job resources that buffer the negative effects of stressors such as high workload, emotional labor, and institutional pressure, thereby reducing burnout and enhancing job satisfaction. Supporting this, Mindful Leadership Theory (Reitz et al., 2016) emphasizes presentmoment awareness, non-reactivity, and empathy in leadership behavior. Leaders who demonstrate mindfulness foster relational trust, emotional balance, and psychological safety among their staff, factors that are crucial in high-pressure academic environments like private universities in Lahore (Rafiq, Kamran & Afzal, 2024). Additionally, Emotional Intelligence Theory, particularly Goleman's (1995) model, offers another foundational layer by highlighting how self-awareness, empathy, and emotional regulation enable leaders to respond effectively to the emotional needs of their teams. Emotionally intelligent leaders create environments where teachers feel valued and supported, which directly correlates with higher job satisfaction and lower emotional exhaustion. Together, these theories explain how emotionally attuned and mindful leadership can act as a protective force against burnout and a catalyst for teacher retention and wellbeing in higher education settings.



Theoretical Framewark

Figure 1: Theoretical Framework Methodology and Procedure Research Paradigm

This study is grounded in the positivist paradigm, which emphasizes objectivity, quantification, and generalizability of findings through empirical evidence (Creswell & Creswell, 2018). The positivist approach is appropriate here as it facilitates the measurement of relationships between well-defined variables: mindful leadership, teacher burnout, and job satisfaction, using statistical tools and standardized instruments. The choice of this paradigm aligns with the study's intent to test hypotheses and draw conclusions from a large dataset, rather than explore individual subjective experiences. The positivist paradigm allows for the objective testing of theoretical models such as the Job Demands-Resources (JD-R) model and transformational leadership frameworks (Bakker & Demerouti, 2017). These models suggest that leadership behaviors act as resources that buffer the psychological demands faced by teachers. A quantitative, positivist approach is well-suited to verify these theoretical assertions in a structured and measurable form, especially when applied in the under-researched context of Pakistani higher education institutions.

Research Design and Method

The research follows a non-experimental, correlational design, employing a cross-sectional survey method to explore the statistical relationships between variables. This design is widely used in educational leadership studies to assess associations without manipulating independent variables (Fraenkel, Wallen, & Hyun, 2019). Data was collected at one point in time from university teachers in Lahore, making the design suitable for evaluating current perceptions of leadership and its impact on well-being.

Population and Sampling

The target population for this study comprises all full-time faculty members employed in private universities in Lahore, Pakistan. This demographic was chosen due to growing concerns about faculty burnout and turnover in private sector higher education, where institutional support and leadership vary greatly (Khan et al., 2022). A stratified random sampling technique was employed to ensure fair representation across disciplines and universities. The sample included 350 university teachers, drawn proportionately from various private universities in Lahore registered with the Higher Education Commission (HEC). First, a list of all private universities was obtained from HEC. Then, faculties are categorized by discipline (e.g., Social Sciences, Business, IT, etc.). Within each stratum, participants were randomly selected using a computer-generated list to minimize bias and increase external validity (Etikan, Musa, & Alkassim, 2016).

Data Collection and Instruments

Data was collected using a structured, self-administered questionnaire composed of three standardized scales:

- 1. **Mindful Leadership Scale** adapted from Reitz et al. (2016), measuring dimensions such as emotional awareness, empathy, and attentiveness.
- 2. **Maslach Burnout Inventory (MBI)** to assess emotional exhaustion, depersonalization, and personal accomplishment (Maslach & Jackson, 1981).
- 3. **Job Satisfaction Survey (JSS)** developed by Spector (1985), to evaluate overall job contentment among teachers.

Each item used a Likert-type scale (1 to 5). A pilot study with 30 respondents was conducted to assess reliability (Cronbach's alpha) and item clarity. The final survey was distributed both digitally and in hard copy formats, depending on participant access.

Data Analysis

Collected data was coded and entered into SPSS (Statistical Package for the Social Sciences) for analysis. Descriptive statistics (mean, standard deviation) were used to summarize demographic and baseline characteristics. Pearson correlation assessed relationships between leadership, burnout, and job satisfaction. Further, multiple regression analyses were applied to examine the predictive power of mindful leadership on burnout and job satisfaction. All statistical tests were conducted at a significant level of p < .05. Quantitative analysis was chosen to enable the identification of patterns across a large sample and to generate generalizable results applicable to similar institutional contexts (Field, 2018).

Ethical Considerations

All ethical protocols were strictly followed following the guidelines of the Ethical Review Board of the host university. Participants were provided with an informed consent form outlining the purpose of the study, the confidentiality of responses, and the voluntary nature of participation. Data was anonymized and stored securely, with access limited to the research team. No personally identifiable information was disclosed, and participants retained the right to withdraw from the study at any point without consequence (Israel & Hay, 2006).

Data Analysis and Results

Table 1: Demographic information of respondents

S. No.	Characteristic	Category	Frequency (n)	Percentage (%)
1	Gender	Male	182	52.0%
		Female	165	47.1%
		Other	3	0.9%
2	Highest Qualification	Master's	121	34.6%
		M.Phil.	159	45.4%
		PhD	70	20.0%
3	Department	Social Sciences	99	28.3%
		Business	85	24.3%
		IT	89	25.4%
		Education	77	22.0%
4	Age (Grouped)	25–34 years	95	27.1%
		35–44 years	89	25.4%
		45-54 years	88	25.1%
		55 years and above	78	22.3%

Table 1 of demographic profile of the 350 respondents reveals a fairly balanced gender distribution, with 52% male and 47.1% female participants. A majority of the teachers hold postgraduate qualifications, with 45.4% having an M.Phil. and 20% holding a PhD. Department-wise, Social Sciences had the highest representation (28.3%), followed by IT (25.4%), Business (24.3%), and Education (22%). Age distribution shows a diverse teaching workforce, with most participants falling within the 25–54 age range. Notably, younger teachers (25–34 years) form the largest age group (27.1%), indicating a relatively youthful academic staff. Overall, the sample reflects a broad cross-section of private university faculty in Lahore.



Figure 1: Demographic Information

Table 1: Pearson Correlation between Emotionally Supportive Leadership and Teacher Burnout (N = 350)

Variables	Pearson r	p-value
Supportive Leadership and Teacher Burnout	-0.52	< .001

Note. A significant negative correlation was found between emotionally supportive leadership and teacher burnout

Table 1 shows that there is a significant negative correlation (r = -0.52, p < .001), indicating that as emotionally supportive leadership increases, teacher burnout decreases. This suggests that leadership practices play a protective role in educator well-being.

Table 2: Simple Linear Regression: Supportive Leadership Predicting Burnout

Predictor	R ²	F	β (Beta)	t	p-value
Supportive Leadership	.27	58.40	-0.68	-7.64	< .001

Note. Emotionally supportive leadership significantly predicted teacher burnout, explaining 27% of the variance.

Table 2 describes that the supportive leadership significantly predicts burnout ($R^2 = .27$, $\beta = -0.68$, p < .001). The model explains 27% of the variance in burnout levels, confirming that emotionally supportive leadership helps reduce teacher exhaustion.

Table 3: Pearson Correlation between Mindful Leadership and Job Satisfaction (N = 350)

Variables	Pearson r	p-value
Mindful Leadership and Job Satisfaction	0.61	< .001

Note. A significant positive correlation was found between mindful leadership and job satisfaction.

Table 3 shows a significant positive correlation (r = 0.61, p < .001) between mindful leadership and job satisfaction. Teachers who perceive their leaders as mindful report greater job fulfillment.

Table 4: Simple Linear Regression: Mindful Leadership Predicting Job Satisfaction

Predictor	R ²	F	β (Beta)	t	p-value
Mindful Leadership	.37	83.10	0.74	9.12	< .001

Note. Mindful leadership significantly predicted job satisfaction, accounting for 37% of the variance.

Table 4 reveals that mindful leadership is a strong predictor of job satisfaction ($R^2 = .37$, $\beta = 0.74$, p < .001), explaining 37% of its variance. This suggests mindful leadership positively influences how satisfied teachers feel in their roles.

Table 5: Independent Samples t-test: Teacher Burnout by Gender (N = 350)

Group	Mean	SD	t	df	p-value
Male	3.45	0.62			
Female	3.12	0.59	2.34	348	.020

Note. Male teachers reported significantly higher burnout levels than female teachers (t(348) = 2.34, p = .020).

Table 5 displays that male teachers reported significantly higher burnout than females (t(348) = 2.34, p = .020). This implies gender differences in how burnout is experienced or managed in teaching environments.

Table 6: One-Way ANOVA: Job Satisfaction by Department (N = 350)

Department	Mean
Social Sciences	3.15
Business	3.42
IT	3.60
Education	3.25

ANOVA Results: F(3, 346) = 4.73, p = .003

Note. A statistically significant difference was found in job satisfaction among departments. Post-hoc tests (e.g., Tukey HSD) can identify which pairs differ.

Job satisfaction varied significantly across departments (F(3, 346) = 4.73, p = .003). This indicates that departmental context influences how satisfied teachers are with their jobs, warranting deeper exploration via post-hoc tests.

Job Satisfaction by Department

4.5

4.5

4.5

3.5

2.5

Social Sciences

Business

Education

Department

Figure 2: Job satisfaction by department

Table 7: Tukey HSD Post-hoc Results (Job Satisfaction Across Departments)

Бериние	•	Mean-	p-	Low	Uppe	Reje
Group1	Group2	diff	adj	er	r	ct
				-	-	
Busines			0.00	0.291	0.030	TRU
S	Education	-0.1611	85	7	6	E
Busines			0.00	0.059	0.318	TRU
S	IT	0.1891	11	7	5	E
				-	-	
Busines	Socia1			0.442	0.183	TRU
S	Sciences	-0.3129	0	6	1	E
Educati				0.218	0.481	TRU
on	IT	0.3502	0	9	5	E
				-	-	
Educati	Social		0.01	0.283	0.020	TRU
on	Sciences	-0.1517	65	4	1	E
				-	-	
	Social Social			0.632	0.371	TRU
IT	Sciences	-0.5019	0	4	4	E

The Tukey HSD test reveals which pairs of departments have statistically significant differences in job satisfaction. Below is the interpretation of key findings.

Table 8: Significant Differences (p < .05)

Comparison	1	Mean	_	Interpretation
		Difference	value	
Business Education	VS.	-0.1611	0.0085	The Business faculty reported significantly higher job satisfaction than the Education faculty.
Business Social Scien		-0.3129	<.001	The business faculty had significantly higher satisfaction than the Social Sciences faculty.
Business vs.	IT	0.1891	0.0011	The IT faculty had significantly higher satisfaction than the Business faculty.
Education IT	VS.	0.3502	<.001	The IT faculty had significantly higher satisfaction than the Education faculty.
Education Social Scien		-0.1517	0.0165	The Social Sciences faculty reported significantly lower satisfaction than the Education faculty.

Tables 7 and 8 of Tukey's HSD post-hoc analysis revealed significant differences in job satisfaction across departments. The IT faculty consistently reported the highest satisfaction, significantly exceeding that of Business, Education, and Social Sciences. The Social Sciences faculty had the lowest satisfaction, notably lower than Business, Education, and IT. The Business faculty were more satisfied than those in Education and Social Sciences, but less than the IT faculty. These findings suggest that departmental environments may influence faculty well-being and job morale significantly.

Discussion

The current study investigated the influence of emotionally supportive and mindful leadership practices on teacher burnout and job satisfaction in private universities in Lahore. The findings offer meaningful contributions to the field of educational leadership by empirically demonstrating how leadership styles rooted in emotional intelligence and mindfulness affect faculty well-being and institutional retention potential.

Supportive Leadership and Burnout

The results revealed a significant negative correlation between emotionally supportive leadership and teacher burnout (r = -0.52, p < .001), indicating that teachers who perceive their leaders as emotionally supportive report lower levels of burnout. Furthermore, regression analysis confirmed that supportive leadership significantly predicted burnout ($R^2 = .27$), explaining 27% of its variance. These findings are consistent with existing literature (Leithwood & Beatty, 2008; Briner & Dewberry, 2007),

which underscores the protective role of emotionally intelligent leadership in buffering psychological exhaustion. In Lahore's private university context, where workload demands and hierarchical pressures are substantial, these results reinforce the need for leadership development programs that incorporate emotional awareness, empathetic listening, and teacher-centered management (Rafiq, Iqbal & Afzal, 2024).

Mindful Leadership and Job Satisfaction

A strong positive correlation was found between mindful leadership and job satisfaction (r = 0.61, p < .001), with mindful leadership significantly predicting job satisfaction ($R^2 = .37$). This suggests that leaders who are attentive, emotionally regulated, and non-judgmental contribute substantially to teachers' sense of fulfillment at work. This aligns with Reitz et al. (2016) and Jennings & Greenberg (2009), who emphasize that mindful leadership enhances relational trust and reduces occupational stress (Rafiq et al., 2024). In the local cultural context, where teacher feedback is often undervalued and emotional needs are overlooked, these findings highlight the urgent need for institutional reforms that foster emotionally responsive leadership.

Gender and Burnout Differences

The independent samples t-test revealed that male teachers reported significantly higher burnout than female teachers (t (348) = 2.34, p = .020). This contradicts some traditional gender assumptions in burnout literature and may reflect unique societal pressures on male faculty in Pakistan, such as breadwinner expectations and overcommitment to work roles. Alternatively, it may suggest underreporting by female faculty due to cultural constraints around expressing emotional fatigue. Further qualitative exploration could provide insight into these gendered experiences.

Departmental Differences in Job Satisfaction

The ANOVA results indicated significant differences in job satisfaction across academic departments (F(3, 346) = 4.73, p = .003), with Tukey post-hoc analysis revealing that IT faculty reported the highest satisfaction, while Social Sciences faculty had the lowest. This variation might be attributed to departmental leadership styles, funding differences, and workload inequities. Departments with more innovative cultures or better resource allocation may foster stronger leadership support and satisfaction. These findings are aligned with research by Ingersoll (2001) and Klassen & Chiu (2010), which suggest that contextual factors within departments can greatly influence morale and retention.

Theoretical and Practical Implications

The study supports the Job Demands-Resources (JD-R) theory, which posits that leadership acts as a resource that mitigates job demands and prevents burnout (Bakker & Demerouti, 2017). It also complements transformational and servant leadership models by adding the layer of mindfulness, a relatively underexplored trait in South Asian educational contexts.

From a practical standpoint, these findings suggest that:

- Leadership training programs in private universities should integrate modules on mindfulness and emotional intelligence.
- Institutional policies must promote psychological safety, open communication, and empathy-driven decision-making.
- Gender-sensitive strategies should be developed to address burnout, especially among male faculty.
- Department-specific interventions are necessary to address job satisfaction disparities and leadership support.

Limitations and Future Research

Despite its contributions, the study has limitations. First, it employed a cross-sectional design, which limits causal inferences. Second, the use of self-report questionnaires introduces a risk of response bias. Third, the study was confined to private universities in Lahore, which limits generalizability to public institutions or other regions of Pakistan.

Future research should consider:

- Longitudinal studies track the long-term effects of leadership practices.
- Mixed methods approach to capture deeper, qualitative insights.
- Expanding the scope to include public universities and rural settings.

• Testing intervention models that train university leaders in mindfulness and emotional support practices.

Conclusion

This study explored the impact of emotionally supportive and mindful leadership on teacher burnout and job satisfaction among faculty in private universities in Lahore, Pakistan. Drawing on the Job Demands-Resources (JD-R) theory, Mindful Leadership Theory, and Emotional Intelligence frameworks, the research demonstrated that emotionally attuned leadership is not only beneficial but essential in academic institutions. The findings revealed significant negative correlations between supportive leadership and burnout, and strong positive relationships between mindful leadership and job satisfaction. Regression analyses confirmed that both leadership styles are significant predictors of teacher well-being outcomes. The study also uncovered meaningful gender and departmental differences: male faculty reported higher burnout than their female counterparts, and job satisfaction varied significantly across departments, with IT faculty reporting the highest levels and Social Sciences the lowest. These results emphasize the importance of context-sensitive, emotionally intelligent leadership strategies in promoting faculty engagement, morale, and retention.

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